

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL006007	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED C 02/11/2015
NAME OF PROVIDER OR SUPPLIER CRANBERRY HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 6255 US HIGHWAY 19 EAST NEWLAND, NC 28657		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of Complaint Survey by Dennis Harrell on 2-10-2015 through 2-11-2015. The complaint alleged the facility's fire sprinkler system was out of service and the facility stopped performing a Fire Watch. Records indicate this facility was first licensed or submitted 3-25-1998, for a capacity of 60. Therefore the facility was surveyed for conformance with the 1996 Rules for the Licensing of Adult Care Homes, the applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds, and the 1996 North Carolina Building Code for Institutional Unrestrained Occupancies. The Complaint was substantiated. Deficiencies were cited that will require a plan of correction.	C 000		
C 116	Plans Submittals and Approvals SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0304 PLANS AND SPECIFICATIONS (a) When construction or remodeling of an adult care home is planned, two copies of Construction Documents and specifications shall be submitted by the applicant or appointed representative to the Division for review and approval. As a preliminary step to avoid last minute difficulty with final plan approval, Schematic Design Drawings and Design Development Drawings may be submitted for approval prior to the required submission of Construction Documents. (b) Approval of Construction Documents and specifications shall be obtained from the Division prior to licensure. Approval of Construction Documents shall expire after one year unless a	C 116		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 116	<p>Continued From page 1</p> <p>building permit for the construction has been obtained.</p> <p>(c) If an approval expires, renewed approval shall be issued by the Division, provided revised Construction Documents meeting all current regulations, codes and standards are submitted by the applicant or appointed representative and reviewed by the Division.</p> <p>(d) Any changes made during construction shall require the approval of the Division to assure that licensing requirements are maintained.</p> <p>(e) Completed construction or remodeling shall conform to the requirements of this Section including the operation of all building systems and shall be approved in writing by the Division prior to licensure or occupancy. Within 90 days following licensure, the owner or licensee shall submit documentation to the Division that "as built" drawings have been received from the builder.</p> <p>(f) The applicant or designated agent shall notify the Division when actual construction or remodeling starts and at points when construction is 50 percent, 75 percent and 90 percent complete and upon final completion.</p> <p>This Rule is not met as evidenced by: Based on observation and interview of staff, the fire sprinkler system has not been functional since 10/14/2014. A project has been submitted and approved to modify the sprinkler system to become functional and reliable again. See Rule (f) listed above: Please notify the Construction Section when actual construction starts and at points when construction is 50 percent, 75 percent and 90 percent complete and upon final completion.</p>	C 116		

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C 179	Continued From page 2	C 179		
C 179	<p>Fire Alarm System-Shall Transmit Automatic</p> <p>SECTION .0300 - PHYSICAL PLANT 10a NCAC 13F .0307 FIRE ALARM SYSTEM (a) The fire alarm system in adult care homes shall be able to transmit the fire alarm signal automatically to the local emergency fire department dispatch center, either directly or through a central station monitoring company connection.</p> <p>This Rule is not met as evidenced by: Based on observation, the fire alarm system was not able to consistently send an automatic signal to the central station monitoring company. Failure to send an automatic signal to the monitoring company could put all residents, staff and visitors in danger by delaying the arrival of the fire department in an actual fire. Findings on 02/10/2015 include: When the fire alarm system was tested 3 times, the fire alarm system sent an automatic signal only once. Findings on 02/11/2015 include: A technician from the telephone company was onsite and confirmed the transmission lines contained too much interference for the signal to be received by the central station monitoring company. The technician was given authorization to connect the Plain Old Telephone System (POTS) lines to the fire alarm system and when the fire alarm system was tested 3 times, the central station monitoring company recieved the signal all 3 times.</p>	C 179		
C 189	Building Equipment Maintained Safe, Operating	C 189		

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C 189	<p>Continued From page 3</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: Based on observation and interview of staff, the facility was not maintained in a safe condition because of a disabled fire sprinkler system and no Fire Watch was in place. A disabled fire sprinkler system could put all residents, staff and visitors in danger unless adequate interim measures are put in place.</p> <p>Findings include:</p> <p>The sprinkler system uses a fire pump, set approximately 8 feet below ground, in a small building of about 10 feet by 10 feet, located about 100 feet away from the facility. The water source for the fire pump is gravity fed from a pond/reservoir, about 70 feet in diameter located only about 7 feet away from the fire pump building. Interview with facility maintenance revealed, on 10/14/2014, the facility maintenance staff discovered that water from the pond had infiltrated the fire pump room to a depth of about 6 feet, totally submerging the fire pump and supervisory circuits and partially submerging the pump control panels. The electricity to the fire pump was turned off to prevent the possibility of electrocution. The sprinkler system has not been</p>	C 189		

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C 189	Continued From page 4 functional since that date. Based on record review and interview, the facility was not performing a fire watch when the Avery County Adult Home Specialist arrived to perform a complaint investigation on 02/06/2015. Records indicate the Fire Watch was promptly reinstated on 02/06/2015 and has continued through the time the Construction Surveor left the facility at 6:30 pm on 02/11/2015. The Plan of Protection in place indicated the fire watch protocol would remain in effect until the sprinkler systems are working properly.	C 189			